

Gilliam, David

From: NNA Service Actions & Campaigns
Sent: Thursday, November 10, 2016 4:58 PM
To: *NNA NIS FOMs; *NNA NIS CEM; *NNA NIS RAM; *NNA NIS ROM; *NNA NIS ADM; *NNA NIS DOM
Cc: *NNA NIS Service Actions & Campaign Announcements; *NNA NIS AGMs; *NNA NIS RVP; Ghajarieh, Ashkan; White, Robert; *NNA DIST NIS-DistAll; Shirley, Scott; Broyles, Micah L (EXTERNAL); Bush, Paul (EXTERNAL); Lacy, Doris (EXTERNAL); Baker, Nancie L (EXTERNAL); Lerma, Mike (EXTERNAL); Dominguez, Audra; Matthews, Sharon (EXTERNAL); Sinclair, Kelly (EXTERNAL); Davis, Derek; Batdorf, Jesse; Dilks, Nicole (Nikki); Barton, Tony; Katz, Ron; Wallwork, Tim; White, Brandon
Subject: INFORMATION: AFTERSALES: DEALER SUPPORT: STOP SALE: PARTS UPDATE - PM662 2017 Versa Side Curtain Airbag - VSRC - Dealer Announcement

Follow Up Flag: Follow up
Flag Status: Flagged

Nissan Aftersales Division

Electronic Field Communication

INFORMATION

Date: November 10, 2016

To: FOMs, DOMs, RAMs, ROMs, CEMs & ADMs

Subject: **STOP SALE: PARTS UPDATE** – PM662 2017 Versa Side Curtain Airbag – Voluntary Safety Recall Campaign - Dealer Announcement

ACTION: FOMs & DOMs are asked to notify their dealers to identify any affected vehicles currently in dealer inventory.

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2017 Versa (N17)	1,754	485	October 7, 2016	YES

Parts Update:

The automatic parts shipment originally anticipated to arrive the first week of November has been delayed. Nissan will provide an updated parts delivery schedule and DCS ordering availability before the end of next week.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Attachments (0):

Dealer Communication:

This information will also be posted to NNAnet, and Dealer360 later this evening.

- NNAnet.com – This procedure can be found on NNAnet.com under My Documents in the following categories:
 - Parts>Campaigns>
 - Sales>Campaigns>
 - Service>Campaigns>
 - **PM662**

Dealer personnel in the following positions will receive direct email notification of this notice using the email address entered into NNAnet.

Position Name
Assistant Parts Manager
Assistant Service Manager
Dealer Principle
Parts Director
Parts Manager
Service Advisor/Consultant
Service Advisor/Consultant - Express Service
Service Director
Service Manager
Warranty Administrator

If any dealers are not receiving this information via email from the campaignannouncements@nissan-usa.com mailbox, please check spam folders and enable their inbox to process these emails as a safe sender. All dealer email addresses for these positions are taken from the dealer portal (NNAnet) and updated regularly. Dealers should verify the dealer portal administrator has the current contact information entered for these key positions to ensure information is received.

Please cascade as necessary.

Originator: Andrea Bennett
Phone: 615-725-5481
Email: Andrea.Bennett@nissan-usa.com
Division: Aftersales
Department: Dealer Support