Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: September 29, 2016

Subject: New Subaru Safety Recall Campaign/STOP SALE: WTL-72 Steering Beam Knee Guard Bracket Weld

Subaru of America, Inc. (Subaru) is recalling five hundred and ninety-four (594) 2017 model year Legacy and Outback vehicles due to a possible issue with the weld of the steering beam knee guard bracket.

Condition

The steering beam and attached knee guard bracket are part of the dashboard assembly. During production of the steering beam assembly, the knee guard bracket may not have been properly aligned with the steering beam at the time of welding. As a result, the bracket may not have been properly attached to the steering beam.

Description of the Safety Hazard

Under this condition, if a frontal crash were to occur and the driver is not wearing a seatbelt, the knee guard may not be able to restrain the occupant's lower body as designed.

Description of the Remedy

The appropriate course of action is currently being discussed with FHI and SIA, and this information will be forthcoming.

Retailer Program Responsibility

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair
- Await further direction regarding inspection and repair or return of vehicles to the factory

Retailers are to promptly perform the steps listed above. Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Reminder: Retailers will be unable to report an affected vehicle as sold to SOA if this recall has not been completed. No RDR entry will be allowed and as such those vehicles would not count for any purposes including incentives, sales contests or ASCENT payments.

Affected Vehicles

Certain 2017 model year Legacy and Outback vehicles (594 units).

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function atSubarunet.com.

Owner Notification

Subaru is in the process of obtaining current registration data, and will notify all potentially affected vehicle owners by first class mail within the next 60 days. Retailers will be advised when owner notification begins.