

**ATTENTION: Dealer Principal, Warranty Manager, Service  
Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090 800-547-0712  
Portland, Oregon 97208-4090 FAX 503-745-9009

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REF #: ICI16-027  
Effective: 12/1/16  
Release: 12/1/16

If you have questions  
about this Letter, please  
submit your inquiry on the  
Web using the [WSC Link](#)  
on DTNACconnect

**SUBJECT: FL725 – Interim Recall Notice**

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This letter is to inform you that an Interim Recall Notice was sent to affected customers for upcoming recall *FL725 ~ Western Star Seat Belt Anchor Plates*. The interim notices were mailed December 1, 2016. A copy follows for your reference.

**This notice is for your information only. There is no action for customers or dealers to take at this time.** If customers inquire, please refer them to the Interim Recall Notice and let them know the recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNACconnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

December 2016  
FL725A  
Interim Recall Notice  
NHTSA #16V-711

## IMPORTANT SAFETY RECALL

See enclosed VIN list.

### Subject: Western Star Seat Belt Anchor Plates

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DNTA), on behalf of its wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Western Star 4900 and 5700 model vehicles manufactured March 22, 2013, through September 23, 2016, and built with Stratosphere sleeper cabs.

Certain D-ring seat belt anchorage points may not have adequate reinforcement. In the event of a crash, the seat belt may not perform as expected and thereby increase the risk of injury.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently validating the repair and securing replacement parts. There is no action for you to take at this time.

The second notice will inform you when the final remedy is available. ***When you receive the second notice***, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone

December 2016  
FL725A  
Interim Recall Notice  
Transport Canada #16-483

## IMPORTANT SAFETY RECALL

See enclosed VIN list.

### Subject: Western Star Seat Belt Anchor Plates

This notice is sent to you in accordance with the Canadian Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Western Star 4900 and 5700 model vehicles manufactured March 22, 2013, through September 23, 2016, and built with Stratosphere sleeper cabs.

Certain D-ring seat belt anchorage points may not have adequate reinforcement. In the event of a crash, the seat belt may not perform as expected and thereby increase the risk of injury.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently validating the repair and securing replacement parts. There is no action for you to take at this time.

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If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
Téléphone 800.547.0712

Décembre 2016  
FL725A  
Avis de rappel intérimaire  
Transport Canada n° 16-483

## RAPPEL IMPORTANT LIÉ À LA SÉCURITÉ

Consultez la liste de NIV ci-jointe.

### Objet : Plaques d'ancrage de la ceinture de sécurité Western Star

Cet avis vous a été envoyé conformément à la Loi sur la sécurité automobile du Canada.

Au nom de sa filiale à cent pour cent Western Star Truck Sales Inc., Daimler Trucks North America LLC (DTNA) a déterminé qu'une défectuosité liée à la sécurité des véhicules automobiles existe pour les véhicules Western Star 4900 et 5700 construits entre le 22 mars 2013 et le 23 septembre 2016, équipés d'une cabine couchette Stratosphere.

Certains points d'ancrage avec anneaux en D de ceinture de sécurité peuvent ne pas avoir de renfort adéquat. En cas de collision, le point d'ancrage de la ceinture de sécurité pourrait ne pas fonctionner comme prévu, augmentant ainsi le risque de blessure.

Ceci est le premier des deux avis que vous recevrez à ce sujet. Le but de cette lettre est de vous informer d'un rappel à venir pour corriger le problème mentionné ci-dessus. Daimler Trucks effectue actuellement la validation de la réparation et prépare la fourniture des pièces de rechange. Vous n'avez aucune action à prendre pour l'instant.

Le deuxième avis vous informera quand le remède final sera disponible. **Lorsque vous recevrez le deuxième avis**, veuillez contacter votre concessionnaire Daimler Trucks North America autorisé pour programmer le rappel pour votre véhicule.

Si vous ne possédez pas de véhicule qui correspond au(x) numéro(s) d'identification apparaissant sur l'Avis de rappel, veuillez retourner l'avis au Service des campagnes de garanties avec tous les renseignements dont vous disposez qui pourraient nous aider à identifier le propriétaire actuel.

Si vous avez des questions à propos de ce rappel, ou avez besoin de plus de renseignements, veuillez communiquer avec le Service des campagnes de garantie au 1-800-547-0712 entre 7 h et 16 h, heure du Pacifique, du lundi au vendredi; envoyez un courriel à [DTNA.Warranty.Campaigns@Daimler.com](mailto:DTNA.Warranty.Campaigns@Daimler.com), ou appeler le Centre d'assistance à la clientèle au 1-800-FTL-HELP (1-800-385-4357) après les heures normales de bureau.

Nous sommes désolés pour tout inconvénient pouvant résulter de cette activité, mais nous sommes certains que vous comprenez notre intérêt dans la sécurité des véhicules motorisés.

SERVICE DES CAMPAGNES DE GARANTIE  
Pièce jointe