

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada
Export Distributors
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090 FAX 503-745-9009

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link on DTNACconnect**

REF #: ICI16-026

Effective: 11/30/16

Release: 11/30/16

**SUBJECT: Bus Chassis Brake Transmission Shift Interlock Recall
Allison Tech Tip #TT7923EN**

This letter is to inform you that Allison Transmission Distributors and Dealers will be performing a recall on behalf of Freightliner Custom Chassis and DTNA to update the Brake Source address to 33, which allows the brake transmission shift interlock logic to function as it was intended on certain Freightliner Custom Chassis school and shuttle bus chassis. Notices will be sent to affected vehicle owners by or before 12/1/2016. A copy follows for your reference.

This notice is for your information only. There is no action for dealers to take, all work will be done by Allison Transmission locations.

If you receive a customer inquiry regarding Allison Tech Tip #**TT7923EN**, please direct the customer to an Allison authorized Distributor or Dealer. To locate the nearest Allison location, customers may call the Allison Technical Assistance Center at (800) 252-5283 (24 hours a day) or visit the Allison website, www.allisontransmission.com/sales-service-locator.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

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November 2016

NHTSA

#16V-712 (School Buses)

#16V-707 (Non-School Buses)

Allison Tech Tip

#TT7923EN

IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: Brake Transmission Shift Interlock

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation (FCCC), has decided that a defect which relates to motor vehicle safety exists on specific S2 bus chassis and B2 school bus chassis (Thomas Built Buses Saf-T-Liner C2) manufactured November 25, 2015, through April 27, 2016.

Certain vehicles were manufactured with the standard brake transmission shift interlock inoperable; therefore, it is possible to shift the transmission into a drive gear without depressing the brake pedal. This increases the risk of an injury or a crash.

Allison Transmission Distributors will update the Brake Source address to 33, which allows the brake transmission shift interlock logic to function as FCCC and DTNA intended. Please contact an Allison Transmission Distributor, refer to Allison Tech Tip #TT7923EN, and have your vehicle identification number available.

Contact the distributor in advance to arrange for service. The recall may take up to one and a half hours and will be performed at no charge to you. To locate an Allison distributor, go to www.allisontransmission.com/sales-service-locator. Locations with the Allison "swirl" have the necessary recalibration capabilities.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY:800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

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