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September 27, 2016

**TO:** All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD

**Advance Notice - Compliance Recall 16C13** 

Certain 2013-2017 Model Year Focus Hatchback Vehicles Equipped with a Manual

Transmission

**Body Control Module Reprogramming** 

## AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Focus	2013-2017	Michigan	February 14, 2012 through August 29, 2016
Focus RS	2016-2017	Saarlouis	August 03, 2015 through September 20, 2016

Affected vehicles are identified in OASIS and FSA VIN Lists.

# REASON FOR THIS COMPLIANCE RECALL

The affected vehicles fail to conform to the requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 206 Doors Locks and Door Retention Components. The hatchback interior door latch release software does not meet the regulatory requirement at vehicle speeds under 4 mph (7 km/h), increasing the risk of injury for unrestrained occupants while the vehicle is moving.

#### SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this compliance recall. A Dealer Bulletin will be provided to dealers in October 2016 when it is anticipated that body control module software will be available to support this compliance recall.

#### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail the week of November 14, 2016.

# **PLEASE NOTE:**

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Michael A. Berardi