

Wiper Motor Cover Recall Parts Order Process–

WTK-71

TO: Parts Managers/Service Managers
FROM: Subaru of America, Inc.
DEPARTMENT: Parts & Service
DATE: 10/6/2016

New Recall Parts Order Process

Starting October 3rd SOA implemented a **NEW Recall Parts Order Process** designated for recall parts in restricted supply:

1. All orders **MUST** be input through PRIME ordering only (orders input through DMS or RPM will **NOT** be accepted)
2. Maximum inventory on-hand/in-transit/on-order quantity will be set for retailers according to 'Dealer Level' as posted in RPM/Marketing Inquiry screen
3. PRIME will accept additional orders up to the amount of maximum quantity setting (Maximum quantity levels will be adjusted as flow of incoming SOA inventory increases)
4. Visit PRIME 'Hot Topics' to view order process screen shots

Maximum quantity setting for restricted Wiper Motor Cover by 'Dealer Level':

Dealer Level	WTK71 86509AJ02A
1	10
2	20
3	30
4-5	50