



10/06/2016

## **New Safety Recall Advanced Communication – S73100616**

FCA US LLC (“FCA US”) announced a safety recall on certain 2017 model year (WK) Jeep Grand Cherokee vehicles equipped with a rear tow hook (**sales code XEA**) or rear tow eye (**sales code XEV**) and not equipped with a trailer tow package (**sales code AHX**).

Some of the above vehicles may have been built with rear tow hook/tow eye brace fasteners that were not tightened to the proper torque specification. This may result in loose rear tow hook/tow eye brace attachment and could result in a rattle at the rear of the vehicle. The tow hook/tow eye could also separate during vehicle recovery activity.

If the rattling condition is ignored, this could lead to a partial or complete separation of the rear tow hook/tow eye brace from the vehicle. Loss of the rear tow hook/tow eye brace while driving or performing a vehicle recovery could result in the rear tow hook/tow eye brace to become a projectile, injuring pedestrians, damaging property and/or causing a crash with another vehicle(s).

FCA US will conduct a voluntary safety recall to tighten the rear tow hook/tow eye brace fasteners to the proper torque specification. If the rear tow hook/tow eye brace has already fallen off, a new rear tow hook/tow eye brace and fasteners will be installed.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations  
FCA US LLC