

**BMW X3 SAV, X4 SAC and X5 SAV  
Model Year 2014 - 2015  
Driver's Front Air Bag Module  
Safety Recall 16V-xxx  
Last updated: 9/20/2016**

**Q1. Which models are included in this Safety Recall Campaign?**

Included are approximately 3,606 vehicles. The approximate volumes and production dates are noted below.

<u>Series</u>	<u>Model</u>	<u>Model Year</u>	<u>Approx. Volume</u>	<u>Production Dates</u>
F25	X3 SAV	2015	1,116	5/9/2014 - 7/11/2014
F25	X3 SAV (diesel)	2015	160	5/9/2014 - 7/11/2014
F26	X4 SAC	2015	228	5/28/2014 - 7/11/2014
F15	X5 SAV (incl. M)	2014 - 2015	2,068	5/7/2014 - 11/18/2014
F15	X5 SAV (diesel)	2014	34	6/17/2014 - 7/21/2014

**Q2. Which inflator is affected?**

This recall involves the Takata PSDI-X inflator.

**Q3. What is the specific concern?**

Takata believes that a manufacturing error occurred whereby the inflator housing may have been incorrectly welded.

**Q4. Is this related to high absolute humidity like the other Takata recalls?**

No. This is a supplier manufacturing error.

**Q5. What is the fix?**

The driver's front air bag module will be replaced.

**Q6. How long will the repair take?**

This repair will take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed free of charge by your authorized BMW center.

**Q7. When are the repair parts expected to be available?**

We are currently working on securing parts as quickly as possible.

**Q8. How will I be notified?**

If your vehicle is affected, you will receive a letter via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair. You can locate your nearest BMW center at [www.bmwusa.com/dealers](http://www.bmwusa.com/dealers).

**Q9. Do I have to wait for my letter in order to have my vehicle serviced?**

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available to its authorized BMW centers, prior to instructing you to take your vehicle in for repair.

**Q10. Why are other X3, X4 and X5 vehicles not included?**

Only a specific production period is believed to be affected by these improperly manufactured inflators.

**Q11. Why is the passenger's front air bag not affected?**

The passenger front air bag has a different type of inflator.

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- Q12. How are the replacement parts different?**  
The replacement parts were produced during a different manufacturing period.
- Q13. What can happen as a result of this issue?**  
If the inflator housing was incorrectly welded, then it could separate from the base plate during an air bag deployment. This could result in metal and other debris passing through the air bag cushion material. This may result in injury or death to vehicle occupants.
- Q14. Is it possible to find out whether the problem exists in my car?**  
No.
- Q15. How did BMW become aware of this issue?**  
BMW became aware of this issue through its quality review procedures.
- Q16. Is BMW aware of any accidents or injuries involving BMW vehicles associated with this campaign?**  
BMW is aware of one incident without injuries associated with this recall.
- Q17. Can I continue to drive my vehicle?**  
Yes. Vehicles equipped with air bags, save lives and reduce injuries. The vast majority of Takata air bags will perform as expected. When you are notified of this recall and receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.
- Q18. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?**  
You can check for open recalls by entering your vehicle identification number (VIN) at [www.bmwusa.com/recall](http://www.bmwusa.com/recall) and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department to determine if your BMW is affected. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.
- Q19. How do I update the vehicle ownership information?**  
You can update the vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.
- Q20. Will BMW give me a loaner vehicle until a repair part is available?**  
Yes. If replacement parts are not available, BMW has authorized its centers to provide or assist customers with alternate transportation, subject to availability.
- Q21. Will my BMW center deactivate my frontal air bag until it is replaced?**  
No. NHTSA estimates that frontal air bags saved 2,400 lives in 2014 alone. It is far more likely that if you are involved in a crash that your air bag will perform properly and protect you than it will rupture and cause harm.

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**Q22. Am I eligible for reimbursement under the TREAD Act if I previously replaced my driver's front air bag module?**

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information will be provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.