

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada

Western Star and Sterling Dealers – U.S. and Canada

FCCC Dealers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

FAX 503-745-9009

REF #: ICI16-023

Effective: 11/07/2016

Release: 11/07/2016

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

SUBJECT: FL724 – Interim Recall Notice

This letter is to inform you that an Interim Recall Notice is being sent to affected customers for upcoming recall *FL724 ~ ICU3S Instrument Cluster Hydraulic Brake Telltale*. The interim notices were mailed on before 11/04/2016. A copy follows for your reference.

This notice is for your information only. There is no action for customers or dealers to take at this time. If customers inquire, please let them know the recall will begin when all preparations are complete.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

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P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone

November 2016

FL724

Interim Recall Notice

NHTSA #16V-664 (School Buses)

#16V-666 (Non-School Buses)

IMPORTANT SAFETY RECALL

See enclosed VIN list

Subject: ICU3S Instrument Cluster Hydraulic Brake Telltale

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division and its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a non-compliance with Federal Motor Vehicle Safety Standards (FMVSS) exists on specific Freightliner Business Class M2 vehicles and Freightliner Custom Chassis S2 shuttle bus and B2 (Thomas Built Buses C2 Saf-T-Liner) school bus chassis manufactured March 3, 2015, through September 8, 2016.

On certain hydraulic braked vehicles with ICU3S instrument clusters, the telltale for a brake malfunction says "PARK" instead of "BRAKE," as required by FMVSS 101 (Controls and Displays) and FMVSS 105 (Hydraulic and Electric Brake Systems). If "PARK" is illuminated instead of "BRAKE," the driver may not be aware there is a brake malfunction that could lead to a reduction or loss of braking, resulting in a possible vehicle crash.

The instrument clusters will be replaced with clusters displaying the correct warning.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Parts are not yet available.

The second notice will inform you when the final remedy is available. *When you receive the second notice*, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure