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Sent on 09 22 2016 Expires on 10 07 2016

From Parts Operations

Subject Grom / Forza Fuel Pump STOP SALE Notice and Part Return Request

On September 12, 2016, Honda announced a STOP SALE NOTICE of specific VINs for 2014 and 2015 model years NSS300/A scooters and Grom125 motorcycles to replace the fuel pump.

Honda has determined that the original remedy fuel pump used to repair 2014 models does not meet Honda durability standards. These same fuel pumps were used in certain model year 2015 vehicles which are now included in this STOP SALE.

All dealers with affected vehicle inventory **must not sell or install the affected parts**. Updated parts are expected to be available for order effective Friday September 23rd. Refer to the appropriate Service Bulletin for additional information.

American Honda is requesting your dealerships to return the below Part Numbers you have in inventory:

06160-K04-306 – Fuel Pump Assembly Set

06160-K26-306 – Fuel Pump Assembly Set

Return Request

You must return all PN 06160-K04-306 and 06160-K26-306 you have in inventory.

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "Fuel Pump Return" in the Remarks Section.
5. When approved an "Authorization Return document" via the mail will be received.
6. Return P/N 06160-K04-306 and 06160-K26-306 back to American Honda.

Order adjustment requests (OARs) must be submitted by 10/7/16. If your dealership incurs freight costs for parts return, please contact your facing Part Center for freight reimbursement. Be prepared to provide a copy of the freight bill.

Thank you,

American Honda Motor Co., Inc.
Parts Operations

NG/ms