

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4500
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 10, 2017

Subject: 16007 03 - Safety Recall
Frontal Airbag and Pretensioner Non Deploy
Revised Service Procedure and Warranty Information sections

Models: 2014-2017 Buick Encore
2014-2016 Buick LaCrosse
2015-2017 Cadillac Escalade, Escalade ESV
2014-2017 Chevrolet Caprice, Corvette, Silverado, Trax
2014-2016 Chevrolet Spark EV, SS
2015-2017 Chevrolet Suburban, Tahoe
2014-2017 GMC Sierra
2015-2017 GMC Yukon, Yukon XL

To: All General Motors Dealers

Bulletin 16007 has been revised to update the Service Procedure and the Warranty Information sections. Important changes have been made to the claim submission process. Technicians MUST obtain a screenshot of the Programming Result screen and record the SPS Warranty Claim Code. Please discard all copies of bulletin 16007-02.

Effective July 10, 2017 additional requirements are being placed upon labor codes 9102276 and 9102561. To avoid warranty transaction rejections, the SPS Warranty Claim Code MUST be entered and Programming Result Screenshot attached when submitting this transaction starting July 10, 2017.

END OF MESSAGE
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