



Date: September 21, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager, General Manager
From: Audi Customer Protection
Subject: Advance Notice – Safety Recall 48M5 – Steering Rack (USA ONLY)

Audi has notified NHTSA about the upcoming safety recall described in this letter.

CODE	48M5
AFFECTED VEHICLES	Certain 2017 model year Audi Q7 vehicles in the United States only. Audi has identified eight (8) vehicles affected by this recall.
RECALL DESCRIPTION	Silicone gel used to protect a circuit board within the steering rack control unit does not harden according to factory specifications. Because of this, the circuit board is not protected against particles that may enter the area, and can lead to a short circuit and loss of power steering assist. If a vehicle experiences a loss of power steering assist, extra steering effort will be required at lower speeds, increasing the risk of a vehicle crash.
PRECAUTIONS	If a power steering indicator light or message appears in the instrument panel, and if the vehicle experiences a loss of power steering assist, immediately contact an authorized Audi dealer to have the vehicle inspected. Refer to the owner's manual for information on vehicle indicator lights and messages.
CORRECTIVE ACTION	Repair information will be provided to dealers when parts and repair instructions become available to support this recall. Dealers will replace the steering rack in affected vehicles.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS
New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.
Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection