



Date: October 6, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager, General Manager
From: Audi Customer Protection
Subject: Advance Notice – Safety Recall 24BZ – Fuel Pump & Fuel Hose

Audi has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

CODE	24BZ On or about October 7, 2016 affected vehicles will be identified in ELSA and VIN lookup with the status REPAIR NOT YET AVAILABLE.
AFFECTED VEHICLES	Certain 2012-2013 model year Audi A6 and A7 vehicles
RECALL DESCRIPTION	On certain vehicles, the underhood fuel hose may degrade, which could result in a fuel leak. Leaking fuel, in the presence of an ignition source, may result in a fire.
PRECAUTIONS	If a fuel smell is detected in the vehicle, customers should immediately contact an authorized Audi dealer to have the vehicle inspected.
CORRECTIVE ACTION	Repair information will be provided to dealers when parts and repair instructions become available to support this recall. Dealers will replace the underhood fuel pump and fuel hose.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection