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# SAFETY RECALL

## CAMPAIGN BULLETIN

ABS Actuator Parts Update 2

Reference: PC482  
Date: October 18, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

**IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY2016-17 Maxima (A36)	52,406	<b>10,598</b>	September 7, 2016	<b>YES</b>
MY2015-17 Murano (Z52)	67,309	<b>8,476</b>		
MY2015-16 Murano Hybrid (Z52H)	614			

**\*\*\*\*\* Dealer Action Requested \*\*\*\*\***

For parts planning purposes, Nissan requests that dealers inspect 100% of their affected dealer inventory by **Friday October 21<sup>st</sup>, 2016** and, if necessary, order parts. The VIN list included with this announcement has been updated with current claims and parts order/shipment status as well as which part is required if the inspection result indicates parts replacement is necessary.

- If the inspection result on new vehicle inventory is OK, submit inspection claims as necessary
  - If a claim is suspended, please take appropriate action to correct claim
- If parts are required, dealers should order parts as necessary on DCS
  - Do not submit inspection claims for vehicles requiring parts. Those claims should be held until the vehicle has been remedied.
  - If parts are already on order, wait for parts to be delivered and remedy the vehicle
    - **Do not** duplicate parts orders in the DCS system
    - **Do not** proactively order parts for vehicles that have not been inspected
  - Parts will be filled according to the following priority:
    - Retail vehicles
    - Dealer inventory (oldest to newest)

**\*\*\*\*\* Parts Fulfillment Update \*\*\*\*\***

Nissan anticipates being able to fill all currently open dealer inventory orders for Maxima parts by mid-November and currently open dealer inventory orders for Murano AWD & Hybrid parts by the end of November.

There are currently no delays in filling parts orders for Murano FWD.

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION