



Michael A. Berardi
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Ford Customer Service Division

Ford Motor Company
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August 23, 2016

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 16S31
Certain 2013-2015 Model Year Flex, MKS, MKT, and Taurus Vehicles Equipped With
3.5L Ecoboost Engines, and 2013-2015 Police Interceptor Sedan Vehicles
Fuel Pump Control Module Inspection and Repair

AFFECTED VEHICLES

| Vehicle | Model Year | Assembly Plant | Build Dates |
|--------------------------|------------|----------------|---|
| Flex | 2013-2015 | Oakville | September 12, 2011 through May 29, 2015 |
| MKS | 2013-2015 | Chicago | August 31, 2011 through May 31, 2015 |
| MKT | 2013-2015 | Oakville | September 12, 2011 through May 29, 2015 |
| Taurus | 2013-2015 | Chicago | August 25, 2011 through May 31, 2015 |
| Police Interceptor Sedan | 2013-2015 | Chicago | September 8, 2011 through May 31, 2015 |

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the fuel pump control module may fail, resulting in engine no start or engine stall. In some cases, the engine may stall without advanced warning and without the ability to restart, increasing the risk of a crash.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of November 14, 2016 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

CUSTOMER NOTIFICATION

Owner letters are expected to be mailed the week of September 12, 2016 informing owners that parts are not available in sufficient quantities to repair all vehicles. Until parts become available, customers should contact their dealer for service if their vehicle exhibits symptoms of engine no start or engine stall.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Berardi". The signature is fluid and cursive, with a prominent initial "M".

Michael A. Berardi