



Date: October 5, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager, General Manager & Parts Manager
From: Audi Customer Protection
Subject: Upcoming Safety Recall 80B9 – Coolant Shut-Off Valve (N488)
USA: Certain 2011-2012 Model Year Audi A8 Vehicles
Canada: Certain 2010-2012 Model Year Audi A8 Vehicles

We would like to inform you of an upcoming Safety Recall. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Safety Recall
SAGA CODE	80B9
MARKET(S)	United States and Canada
AFFECTED VEHICLES	USA: Certain 2011-2012 Model Year Audi A8 Vehicles Canada: Certain 2010-2012 Model Year Audi A8 Vehicles
TOPIC	Coolant Shut-Off Valve (N488)
PROBLEM DESCRIPTION	Over time, it is possible for coolant to leak through a coolant valve wire connection, causing coolant migration into the engine control module. If this happens, it can cause a short circuit, placing the vehicle into "limp-home mode", or possibly even cause a stall without warning. Stalling can lead to a vehicle crash.
CORRECTIVE ACTION	Replace affected coolant valve and inspect for coolant leak through the valve electrical connector.
CUSTOMER NOTIFICATION DATE	October 2016
ELSA/OMD Web VISIBILITY DATE	On or about October 6, 2016
TOTAL AFFECTED VEHICLE COUNT	USA: 9,102 CANADA: 454
APPROXIMATE REPAIR TIME	Up to 110 TU
SPECIAL TOOLS NEEDED?	SEE CAMPAIGN WORK PROCEDURE
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE
EXPIRATION DATE	NONE
ADDITIONAL INFORMATION	<p>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</p> <p><u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p> <p>Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.</p>