

DATE: September 15, 2016  
FROM: Hyundai Motor America  
SUBJECT: DCS Message - Recall 148 - 2016 Sonata LFa  
Floorplan Assistance

**\*NEW**

Hyundai has revised the vehicle population for Recall 148 affecting certain 2016 Model Year Sonata sedans. **THIS RECALL REQUIRES A STOP SALE ON THE AFFECTED VEHICLES IN DEALER INVENTORY.** The recall repair procedure is currently being developed. Hyundai will provide additional information when the remedy becomes available.

What should you do?

- Affected VIN list:
  - Check your dealership's affected VIN list in WebDCS under the Service tab > Information > Uncompleted Campaign VIN List - Dealer Stock. Vehicles not identified as impacted by an open recall can be immediately released for sale.

Until the recall remedy is made available, Hyundai will reimburse its dealers for flooring costs for Sonatas in dealer inventory impacted by Recall 148 as follows:

- TIME PERIOD / QUALIFYING UNITS:
  - Vehicles held that were previously identified as affected by recall 148 that are no longer affected by Recall 148 are eligible for reimbursement for flooring costs from August 23, 2016 to September 15, 2016
  - Vehicles still affected by Recall 148 will be eligible for reimbursement for flooring costs from August 23, 2016 until the recall remedy is made available
- REIMBURSEMENT CALCULATION:
  - The reimbursement amount is based on the HCA floorplan average of \$2.47/day for both HCA and non-HCA floored vehicles
- CLAIM PROCEDURE:
  - The "Inventory Carry-Cost Adjustment" claim entry screen is available on WEBDCS under the Service Tab. Claims can be made beginning September 16, 2016

Claims will be reviewed by the Warranty Prior Approval (PA) Center and either approved or returned to the dealer for additional information. Please contact the PA Center if you have any questions about this process.

Frank Ferrara  
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Customer Satisfaction