



ABOVE & BEYOND

NOTIFICATION OF SAFETY RECALL P091: 9-SPEED AUTOMATIC TRANSMISSION CALIBRATION

SERVICE BULLETIN

24-AUG-16

NO.: SRE16-07

SEC.: RECALL

MKT.: USA

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a voluntary Safety Recall involving certain 2015 model year Land Rover Discovery Sport and 2014-2015 model year Land Rover Range Rover Evoque vehicles imported into the United States market. Information relating to the proposed Recall will be posted on the NHTSA website.

United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.

United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000.00 per vehicle.

This Recall Service Bulletin serves as notification to all Land Rover retailers in the United States that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF ISSUE

An issue has been identified on a limited number of vehicles within the Affected Vehicle Range which may have insufficient crimps in a transmission wiring harness which may cause an unexpected shift to neutral resulting in a sudden loss of motive power.

AFFECTED VEHICLE RANGE

Discovery Sport (L550)

Model Year 2015

VIN: SALCT2BG0FH500429-SALCR2BG3FH501413

Range Rover Evoque (L538)

Model Year 2014

VIN: SALVT1BG1EH824474-SALVW2BGXEH955595

Range Rover Evoque (L538)

Model Year 2015

VIN: SALVT2BG0FH932947-SALVR2BG0FH996114

..... SALVP2BG1FH000051-SALVW2BG1FH077783

A total of 22,657 vehicles are potentially involved in this Recall action.

Visit the InfoTrail website for a [list of affected unsold vehicles](#) (as of 22 August 2016).

EFFECT ON VEHICLE OPERATION

The customer may experience a sudden loss of motive power.

SERVICE PROGRAM / REWORK ACTION

Owners will be notified by mail and instructed to take their vehicle to a Land Rover retailer who will inspect the automatic transmission serial number and, if required, update the transmission control software to initiate 'limp home' mode where this condition is detected.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before 14 October 2016.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (**P091**) prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale.

Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

A Technical Bulletin will be published once repair instructions are finalized. Retailers will be updated on the timing of the repair once further details are available.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.