



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 16V-600
CAN: 2016-405
Safety Advisory: 16-261
August 19, 2016

SAFETY ADVISORY 16-261

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2011-2017 Keystone Bullet and Passport Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in this recall population may have wiring at the air conditioner that was not installed according to the air conditioner manufacturer's instructions. If the thermostat wires short together, there is an increased risk of damage or fire to the unit. The vehicles included in the recall are:

2011 – 2017 Bullet and Passport – All Models with Dometic LCD thermostats

Bullet – Model Year & Serial Number Range	Models
2011 BD420838 - BD422481	198RBS, 19FBPR, 215RBS, 230BHS, 246RBS, 250RKS, 278RLS, 27RBPR, 281BHS, 286QBS, 288RLS, 289RLS, 28RLPR, 294BHS, 29REPR, 31BHPR
2012 CD420000 - CD422802	198RBS, 19FBPR, 215RBS, 230BHS, 246RBS, 248RKS, 250RKS, 252FL, 260FB, 26BHPR, 278RLS, 27RBPR, 281BHS, 284RLS, 286QBS, 28RLPR, 294BHS, 29REPR, 29RTPR, 30RLPR, 31BHPR
2013 DD420000 - DD423528	19FBPR, 204RBS, 217RBS, 22RBPR, 230BHS, 241BHS, 246RBS, 248RKS, 252FL, 260FB, 26BHPR, 281BHS, 284RLS, 286QBS, 294BHS, 298BHS, 29RTPR, 30REPR, 30RLPR, 31BHPR, 32BHPR, 33BLPR
2014 ED420000 - ED425099	19FBPR, 204RBS, 207RBS, 217RBS, 22RBPR, 230BHS, 241BHS, 246RBS, 248RKS, 251RBS, 252BHS, 26RBPR, 272BHS, 281BHS, 284RLS, 285RLS, 286QBS, 287QBS, 298BHS, 29BHPR, 308BHS, 30REPR, 30RIPR, 30RLPR, 310BHS, 31BHPR, 32BHPR, 33BLPR, 34BHPR
2015 FA420453 - FD426374	19FBPR, 204RBS, 207RBS, 220RBI, 22RBPR, 230BHS, 243BHS, 248RKS, 251RBS, 252BHS, 269RLS, 26RBPR, 272BHS, 274BHS, 285RLS, 287QBS, 29BHPR, 308BHS, 30REPR, 30RIPR, 310BHS, 31BHPR, 32BHPR, 335BHS, 34BHPR
2016 GD420000 - GD426344	19FBPR, 220RBI, 22RBPR, 243BHS, 248RKS, 251RBS, 269RLS, 26RBPR, 272BHS, 274BHS, 287QBS, 29BHPR, 29RKPR, 308BHS, 30REPR, 30RIPR, 310BHS, 311BHS, 31BHPR, 335BHS, 34BHPR
2017 HD420278 - HD422085	19FBPR, 220RBI, 22RBPR, 243BHS, 248RKS, 2510BH, 251RBS, 26RBPR, 272BHS, 274BHS, 277BHS, 287QBS, 29RKPR, 308BHS, 30REPR, 30RIPR, 311BHS, 31BHPR, 330BHS, 335BHS, 34BHPR

Passport – Model Year & Serial Number Range	Models
2011 BT411947 - BT414404	238ML, 245RB, 250BH, 2510RB, 2590BH, 2650BH, 280BH, 2850RL, 285RL, 286RB, 290BH, 2910BH, 300BH, 3050BH, 3220BH
2012 CT410000 - CT413698	238ML, 245RB, 250BH, 2510RB, 252BH, 2650BH, 280BH, 2850RL, 2890RL, 2910BH, 3050BH, 3100RK, 3180RE, 3220BH, 5260RL, 5350BH
2013 DT410000 - DT414417	2300BH, 238ML, 23RB, 245RB, 2510RB, 252BH, 2650BH, 280BH, 2890RL, 28BH, 2910BH, 2920BH, 3050BH, 3100RK, 3180RE, 31RE, 3220BH, 32FB, 33BH, 5260RL, 5350BH
2014 ET410005 - ET414796	2200RB, 2250RB, 2300BH, 238ML, 23RB, 2400BH, 245RB, 2510RB, 252BH, 2650BH, 2770RB, 280BH, 2810BH, 2890RL, 28BH, 2910BH, 2920BH, 29BH, 30RL, 3180RE, 31RE, 3220BH, 3290BH, 32FB, 3320BH, 33BH
2015 FT410000 - FT415897	2200RB, 2250RB, 23RB, 2400BH, 245RB, 2510RB, 2650BH, 2670BH, 2770RB, 280BH, 2810BH, 2890RL, 2920BH, 29BH, 30RL, 3180RE, 31RE, 3220BH, 3290BH, 32FB, 3320BH, 33BH
2016 GT410000 - GT416793	175BH, 2250RB, 23RB, 2400BH, 2510RB, 2520RL, 2670BH, 2770RB, 27RB, 2810BH, 2890RL, 2920BH, 29BH, 31RE, 3220BH, 3290BH, 3320BH, 3350BH
2017 HT410035 - HT412032	175BH, 19RB, 23RB, 2400BH, 2510RB, 2520RL, 2670BH, 27RB, 2810BH, 2890RL, 2920BH, 29BH, 31RE, 3220BH, 3320BH, 3350BH

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are listed on the next page.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #16-261, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

SAFETY ADVISORY 16-261

«Owner_name»
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

«VIN1merge»
«VIN2merge»
«VIN3merge»
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-- Serial numbers with '*' have been retail sold --
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