

Retention and Satisfaction - Fixed Operations Published November 3, 2016 Approved By: Chuck Yaeger Lexus, A Division of Toyota Motor Sales, USA

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To: All Lexus Dealers

From: Lexus Fixed Operations

Safety Recall GLK Certain 2010 HS 250h Vehicles Rear Lower Suspension Arm (No. 1) Assemblies

- The parts and Special Service Tools (SST) sections have been updated.
- The Technician Training Requirements section has been updated.

Refer to the dealer letter and FAQ for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.