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Retention and Satisfaction - Fixed Operations  
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Approved By: Chuck Yaeger

Lexus, A Division of Toyota Motor Sales, USA  
19001 South Western Avenue  
Torrance, CA 90501  
(310) 468-4000

To: All Lexus Dealers  
From: Lexus Fixed Operations

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**\*\*UPDATED Dealer Letter and TI Available on TIS\*\***

Safety Recall GLK  
Certain 2010 HS 250h Vehicles  
Rear Lower Suspension Arm (No. 1) Assemblies

- Rental coverage section has been added.
- The Technician Training Requirements section has been updated.

Refer to the dealer letter and FAQ for additional information.

Thank you for your cooperation.

LEXUS, A DIVISION OF TOYOTA MOTOR SALES, U.S.A., INC.