



TO: ALL FCA GROUP DEALERSHIPS
ATTN: DEALER PRINCIPAL, SERVICE MANAGER & PARTS MANAGER
SUBJECT: SAFETY RECALL S63 SEAT FASTENER TORQUE *ADVISORY NOTIFICATION*

October 20, 2016

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding Safety Recall S63 - Seat Fastener Torque.

Safety Recall S63 Overview

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 through 2016 model year Jeep® Cherokee vehicles. This recall applies only to the above vehicles built from July 26, 2013 through February 05, 2016 (MDH 072609 through 020508). The seat(s) on about 1,800 of the above vehicles may have been manufactured with a seat fastener that was not tightened to the proper torque specification. A loose seat fastener could increase the risk of injury to seat occupants during a crash event. FCA will conduct a voluntary safety recall to replace affected seat assembly(s) on all involved vehicles.

Safety Recall S63 *Advisory Notification*

Due to various unique VIN to seat-set-assemblies that are offered by FCA and covered by Safety Recall S63, the following steps will be needed to determine the correct part to order. Please follow these specific steps, as described in the S63 Dealer Service Instructions, to ensure order and part accuracy.

1. FCA has instructed the customer to contact the dealer to make an appointment and provide his/her VIN.
2. The dealership should contact the manufacturer, Adient, and provide the VIN.
 - a. By E-mail (Preferred method): recallS63@adient.com or
 - b. By Phone: 1- 844-533-0760.
3. Adient will validate the vehicle involved within the recall and respond within approximately 24 hours with the correct part number for ordering.
4. The dealership must then place the order for the specified part through normal means using an "E" order type. If an "S" order type is placed, it will count against your special handling allowance. Shipment will arrive directly from the supplier (SSD), at no cost to the dealership, within approximately 48 hours of being placed for NAFTA-based orders.

**This information is based on US orders placed by 5:00 PM EST.*

Please include dealer code, requestor's first and last name, and VIN number when contacting Adient by email. Dealers are requested to use the last 6 digits of the VIN as the "Order Number" field when placing the order. **If a dealer order is placed without using the last 6 digits of the VIN as the order number, a representative from Adient will attempt to contact the dealership for order verification and may create delays in order processing.*

Each vehicle will require only **one** front seat, or **one** rear seat set assembly as identified by the supplier. Each part number is VIN specific; please verify the part ordered for each specific VIN is the part replaced on that VIN.