GLOBAL SAFETY FIELD INVESTIGATIONS DCS4393 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 22, 2017

Subject: 25302 - Safety Recall

Front Wiper Transmission Corrosion Failure

Models: 2013 Chevrolet Equinox

2013 GMC Terrain

To: All General Motors Dealers

General Motors is releasing Safety Recall 25302 today. The total number of U.S. vehicles involved is approximately 367,600. Please see the attached bulletin for details.

An initial supply of all parts required to complete this recall will be pre-shipped to all impacted dealers of record. This pre-shipment is scheduled to begin and conclude the week of March 20, 2017.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 23, 2017. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS