

## Subarunet Announcement



**To: All Subaru Retailers**  
**From: Subaru of America, Inc.**  
**Date: July 29, 2016**

**Subject: New Subaru Safety Recall Campaign/ STOP SALE: WTE-66 Front Brake Caliper, Wheel Hub and Stabilizer Clamp Attaching Bolt Torque**

Subaru of America, Inc. (Subaru) is recalling ninety-nine (99) 2017 model year Outback vehicles due to a possible issue with the attaching bolt torque for the left and right front brake calipers, wheel hubs and the right stabilizer clamp.

### ***Condition***

The attaching bolts for the left and right front brake calipers, wheel hubs and the right stabilizer clamp on affected vehicles may not have been sufficiently tightened during production.

### ***Description of the Safety Hazard***

Should any of the front brake caliper, wheel hub or stabilizer clamp attaching bolts loosen or detach, the related components would also become loose and could possibly detach. A loose or detached brake caliper may no longer provide sufficient braking capability to the affected front wheel. Should this occur while driving, there is an increased risk of a crash. ***The vehicle driver would be alerted to this condition in advance by hearing a rattle or clunking sound from the front wheel area, especially when the brakes are applied.***

### ***Description of the Remedy***

The repair procedure will involve checking the attaching bolt torque for the front brake calipers, wheel hubs and right stabilizer clamp for proper torque. Please refer to the WTE-66 Repair Procedures posted in the Subaru Product/ Campaign Bulletin area of STIS for details.

### ***Retailer Program Responsibility***

Any vehicles listed in a recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair
- Repaired in accordance with the repair procedures outlined in the bulletin

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Reminder: Retailers will be unable to report an affected vehicle as sold to SOA if this recall has not been completed. No RDR entry will be allowed and as such those vehicles would not count for any purposes including incentives, sales contests or ASCENT payments.

In order to enter an RDR for a specific VIN that has an open recall, first perform the repair procedure and enter the claim into Subarunet. Once the repair is completed and the claim entered into Subarunet, the sale can be reported.

If you have any questions, please contact the Claims Helpline at 1-866-782-2782.

***Affected Vehicles***

Certain 2017 model year Outback vehicles (99 units).

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function at [Subarunet.com](http://Subarunet.com).

***Owner Notification***

Subaru is in the process of obtaining current registration data, and will notify all potentially affected vehicle owners by first class mail within the next 60 days. Retailers will be advised when owner notification begins.