



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 16V-564

Safety Advisory: 16-259

August 5, 2016

**SAFETY ADVISORY 16-259**

«Owner\_name»  
ATTN: Service Manager  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2017 Dutchmen Voltage Model 3815 Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided the vehicles in this recall population may have been manufactured with a 18,000 lb fifth wheel pin box hitch instead of one rated at 21,000 lbs as specified. If the vehicle is loaded to a weight greater than 18,000 lbs there is an increased risk of failure in the pin box, which could result property damage and/or vehicle crash. The vehicles included in the recall are:

**2017 Voltage 3815, Serial Number Range: HZ990004 – HZ990393**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1» «VIN2» «VIN3»

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Attached is a copy of the Safety Advisory #16-259, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Director of Customer Service

cc. National Highway Traffic Safety Administration (NHTSA)