July 2016

Audio, Navigation, Monitors, Alarms, SRS

M650716

Technical Service

DELIVERY STOP/RECALL: HEAD PROTECTION SYSTEM MODEL

F54 MINI Clubman		

SITUATION

A Delivery Stop/Recall has been issued on MINI Clubman produced from July 1, 2015 through July 14, 2016. The head airbag (side airbag curtain) may not deploy properly in a side crash.

Approximately 2,700 vehicles are in dealer inventory. Additional vehicles have been retailed and are subject to the recall.

Affected vehicles can be identified shortly under "open campaign" in DCS Warranty Vehicle Inquiry or ISPA Light with the description:

STOP011600 Delivery Stop/Recall M650716 No repair available at this time.

This bulletin will be updated with repair instructions and warranty information when they become available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any (F54) MINI Clubman covered by this stop sale until the repair to the side airbag curtain has been performed. This means you may not legally deliver any new (F54) MINI Clubman to a consumer until the vehicle is fixed. You also may not sell or use any side airbag curtains for the (F54) MINI Clubman in your inventory. **Note: Substantial civil penalties apply to violations of the Safety Act.**

Also, you should not sell, lease or deliver any Certified Pre-Owned or used (F54) MINI Clubman subject to this delivery stop until the repair is completed.

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop/Recall: M65 07 16

BMW Group is conducting a Voluntary Non-Compliance Recall (effective July 15, 2016) involving the Head Protection System in F54 MINI Clubman.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Model Year 2016 – 2017 F54 – MINI Clubman Head Air Bag Non-Compliance Recall 16V-xxx

Q1. Which models are affected by this Recall?

Model Year 2016 – 2017 MINI Clubman (F54) vehicles are affected.

Q2. How many MINI vehicles in the US are included in this Recall?

Approximately 10,000 vehicles produced from Start of Production (July 1, 2015) through July 14, 2016 in the US are included. 2,700 vehicles are in dealer inventory, and 5,000 vehicles have previously been retailed.

Q3. What is the specific issue?

The Head Air Bag may not deploy properly in a side crash.

Q4. Is the Head Air Bag produced by Takata?

No, it is **NOT** a Takata air bag.

Q5. How did MINI become aware of this issue?

MINI became aware of this issue through its quality control procedures.

Q6. Why are other MINI models not included in this Recall?

Other MINI models have a different Head Air Bag specific to its model.

Q7. Can I determine if this issue exists in my car?

No. This can only be determined by qualified MINI dealer technicians.

Q8. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this service performed by an authorized MINI dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q9. How will my vehicle be repaired?

The repair procedure has not yet been finalized.

Q10. Is MINI aware of any accidents or injuries involving these MINI vehicles associated with this Recall?

No.

Q11. How will I be informed of this Recall?

Model Year 2016 - 2017 F54 - MINI Clubman Head Air Bag Non-Compliance Recall 16V-xxx

If your vehicle is affected, you will receive a <u>letter in September</u> via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized MINI dealer for service and repair.

Q12. How long will the repair take?

The repair procedure has not yet been finalized, so this is not yet available.

Q13. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. MINI is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available to its authorized MINI dealers, prior to instructing you to take your vehicle in for repair.