

TO: «DEALER»  
FROM: Don Chomic – Director, Product Safety  
Kevin Hanegraaf – Director, Aftermarket Support



DATE: July 2016  
SUBJECT: Recall Notice: **NHTSA 16V-551/ Pierce 74B276 – Hydraulic Pump Port Plug**

## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce has determined that the hydraulic pumps for certain aerial devices may have been installed with a temporary plastic plug still in place in one of the hydraulic ports. The plug may become separated from the pump and allow hydraulic fluid to seep from the system. If this were to occur, loss of hydraulic function of the aerial device may result. If the aerial device were not to operate, it may prevent a firefighter from removing themselves from a hazardous situation which may lead to possible injuries. It would also prevent the apparatus from completing its safety mission.

Pierce is requesting that vehicle owners seek immediate remedy for this condition. They may continue to keep their vehicle in service until repairs are completed.

### **VEHICLES INVOLVED**

Pierce has decided that a defect which relates to motor vehicles exists in certain custom Enforcer, Impel and Velocity fire apparatus models equipped with aerial devices, manufactured between 2014 and 2015 that may contain a defect that impacts vehicle safety. The subject population is eight vehicles.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

### **DEALER RESPONSIBILITY**

It is the Pierce dealer's responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule an appointment immediately to have the correct plug installed into the hydraulic pump. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact myself at 920-832-3342, or Kevin Hanegraaf at 920-832-3235.

Sincerely,

A handwritten signature in black ink, appearing to read "Don Chomic".

Don Chomic

Director, Product Safety