

July 2016 Technical Service

#### Recall 16V-XXX: Check And Replace Driveshaft

#### **MODEL**

F06 (M6 Grand Coupe)	F10 (M5 Sedan)	F12 (M6 Convertible	F13 (M6 Coupe)
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#### **SITUATION**

BMW AG is conducting a Voluntary Safety Recall involving certain 2015 Model Year M5, M6 coupe, convertible, grand coupe vehicles produced from September 2014 through December 2014. The driveshaft may have been produced out-of-specification. An inadequate weld could result in a crack in the driveshaft. Over time, this could lead to further damage to the driveshaft. Ultimately, drive torque would no longer be transmitted to the rear wheels.

Approximately 956 vehicles may be affected.

Affected vehicles can be identified under "Open Campaign" in DCS Warranty Vehicle Inquiry or ISPA Light with the description:

#### 0026280100 Recall B260416 No repair available Driveshaft

This bulletin will be updated with repair instructions, parts and warranty information when they become available.

#### **ATTACHMENTS**

View PDF attachment **B260416Q&A**.

View PDF attachment Recall Notice B260416.

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# SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 16V-XXX: Check and Replace Driveshaft B26 04 16

BMW Group is conducting a Voluntary Safety Recall (effective July 14, 2016) involving the driveshaft in certain F06 (M6 Grand Coupe, F10 (M5 Sedan), F12 (M6 Convertible) and F13 (M6 Coupe).

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

# Model Year 2015 BMW M5, M6 Driveshaft Safety Recall 16V-xxx

### Q1. Which BMW models are affected by this Safety Recall?

Certain Model Year 2015 BMW M5 Sedan, M6 Coupe, M6 Convertible, and M6 Gran Coupe vehicles produced from September 2014 through December 2014 are affected.

#### Q2. How many BMW vehicles in the US are affected by this Safety Recall?

Approximately 956 BMW vehicles in the US are affected.

#### Q3. What is the specific issue?

This safety recall involves the driveshaft which was not produced to specifications. Due to an inadequate weld, this could lead to damage of the driveshaft. Over time, the driveshaft could break. If this occurred, power would no longer be transmitted to the rear wheels.

#### Q4. What can happen as a result of this issue?

If the driveshaft breaks, power is no longer transmitted to the rear wheels. This could increase the risk of a crash.

### Q5. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

#### Q6. Why are other M5 and M6 vehicles not included in this Safety Recall?

Other vehicles produced outside the production period of September 2014 through December 2014 were manufactured with a driveshaft that was produced to specifications.

#### Q7. Can I determine if this issue exists in my vehicle?

If you notice noise and/or vibration from the area of the driveshaft, your vehicle may be experiencing this issue. Carefully move away from traffic and pull over to a safe location as soon as possible. Then, contact BMW Roadside Assistance at 1-800-332-4269 to have the vehicle brought to the nearest authorized BMW center.

#### Q8. Can I continue to drive my vehicle?

Yes. However, when you receive a letter asking you to have this service performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

#### Q9. How will my vehicle be repaired?

The driveshaft will be inspected and, if necessary, replaced. A driveshaft that needs to be replaced will be identified by a specific code imprinted on the driveshaft.

# Model Year 2015 BMW M5, M6 Driveshaft Safety Recall 16V-xxx

# Q10. Is BMW aware of any accidents or injuries involving these BMW vehicles associated with this Safety Recall?

No.

#### Q11. How will I be informed of this Safety Recall?

If your vehicle is affected, you will receive a <u>letter in September</u> via First Class mail advising you of this recall and requesting that you schedule an appointment with an authorized BMW center for service and repair. You can find and contact your preferred BMW center at <u>www.bmwusa.com/dealer</u>.

To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <a href="http://www.bmwusa.com/myBMW">http://www.bmwusa.com/myBMW</a>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

## Q12. How long will the repair take?

This repair may take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed <u>free of charge</u> by your authorized BMW center.

#### Q13. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. BMW is in the process of implementing this program to ensure that the necessary parts, tools and procedures are available at its authorized BMW centers, prior to instructing you to take your vehicle in for repair.