



07/20/2016

New Safety Recall Advanced Communication – S55072016

FCA US LLC (“FCA US”) announced a safety recall on certain 2014 and 2015 model year (KL) Jeep Cherokee, (BU) Jeep Renegade, (UF) Chrysler 200, (VM) RAM ProMaster City vehicles and 2016 model year (FB) Fiat 500X vehicles equipped with a 9-speed transaxle.

Some of the above vehicles may have been built with a transaxle wire harness with insufficient wire terminal crimps. This may cause an intermittent high electrical resistance in the transaxle wire harness circuit(s). A high resistance circuit(s) in this wiring harness will cause the on-board diagnostic system to set a Diagnostic Trouble Code (DTC). When the DTC is set, the system defaults the transaxle to neutral and the customer experiences a loss of motive power. Motive power can usually be regained upon a restart. The loss of motive power could cause a crash without warning.

FCA US will conduct a voluntary safety recall to reprogram the Transmission Control Module (TCM). The new software strategy will eliminate the transaxle “shift-to-neutral” condition for this issue, place the transaxle in a “fixed gear limp mode” and illuminate the Malfunction Indicator Lamp (MIL) if a high resistance circuit is detected in the transaxle wire harness.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC