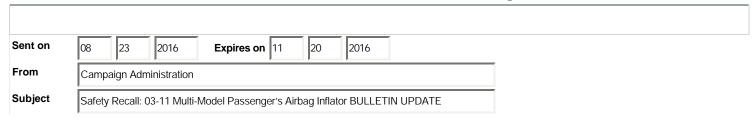
#### Next Unread Message

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DATE: August 23, 2016

TO: All Acura Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers and

Personnel

FROM: Campaign Administration

RE: Stop Sale/Safety Recall: 2003-2011 Multi-Model Passenger's Airbag Inflator BULLETIN UPDATE

On Monday, May 23, 2016, Acura notified NHTSA of a stop sale and safety recall for specific model year 2003-2011 Acura vehicles due to passenger's airbag inflators that may rupture during deployment as a result of over-pressurization after prolonged exposure to high temperatures and high absolute humidity.

Replacement inflator kits are currently available for order. Service bulletins 16-028, Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 1) and 16-029, Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 1) now include all applicable repair procedures, covering the following models:

#### 16-028

2003-2006 MDX 2005-2011 RL

### 16-029

2009-2011 TSX

2011 TSX Wagon

2010-2011 ZDX

Not all vehicles within the model/model year ranges are affected. Please refer to VIN status inquiry to determine eligibility for a specific vehicle.

We are working to expedite the supply of the remaining replacement parts for service bulletins 16-028 and 16-029as quickly as possible. As with all VINS, vehicles in the model/model year ranges listed in service bulletins 16-028 and 16-029 must have a VIN status inquiry performed to verify whether they are included in the recall. Accordingly, Acura is providing the verbiage below to facilitate service of these affected vehicles in cases where inflator recall repairs are not possible. Should an affected vehicle arrive for service that cannot be repaired, the client must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle with an open recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply for this recall.

# Suggested Verbiage to be included on Repair Order:

#### "Client advised that:

The vehicle is subject to a safety recall affecting the passenger's front airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the

# INTERACTIVE NETWORK

vehicle will receive notice to bring the vehicle in for replacement of the front passenger airbag inflator. Acura recommends that no one sit in the front passenger seat until that airbag inflator is replaced."

Do **NOT** include this verbiage on repair orders for vehicles that are not a part of the recall listed above. Previously, some dealerships have made this verbiage standard on all repair orders, which created a problem with clients.