

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4352
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 20, 2017

Subject: 30710 - Safety Recall
Inoperative Power Seats and Seat Fires

Models: 2011 Buick Regal
Equipped with 8-way Power adjustable front seats (RPO AG1, AG2)

To: All General Motors Dealers

General Motors is releasing Safety Recall 30710 today. The total number of U.S. vehicles involved is approximately 43,000. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin in the beginning of March, 2017.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 21, 2017. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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