

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4102  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 7, 2016

Subject: Upcoming Safety Recall, GM Reference #30710

Models: 2011 Buick Regal  
Equipped with 8-way power adjustable front seats (RPO AG1, AG2)

To: All Buick Dealers

General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2011 model year Buick Regal vehicles. The GM reference number is 30710.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2011 Buick Regal vehicles equipped with 8-way power adjustable front seats. In these vehicles, the wiring harness for the power seats may contact the seat frame, chafing the harness and potentially causing an electrical short circuit. If the harness chafes, a short circuit could occur, resulting in inoperative power seat adjustments, flickering lights on the instrument panel, sparking or smoke under the seat, and possible fire.

Parts are not currently available, but when parts are available, dealers are to inspect and secure the seat wiring harness, repairing the wiring as necessary.

This is a courtesy notification to dealers. Dealers will be advised when the bulletin is released.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall today. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS