

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4095
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 29, 2016

Subject: 50490 - Noncompliance Recall
Electronic Park Lock (EPL) Lever

Models: 2016-2017 Buick Verano
2016 Chevrolet Malibu

To: All Buick and Chevrolet Dealers

General Motors is releasing Noncompliance Recall 50490 today. The total number of U.S. vehicles involved is approximately 7,553. Please see the attached bulletin for details.

Parts are not currently available for this repair, however; the attached bulletin provides an inspection procedure that can be immediately performed to determine if the subject condition exists. For vehicles that pass the inspection, dealers should submit a warranty transaction using the labor code provided in the bulletin. Doing so will close the recall and make the vehicle available for sale/delivery to a customer. For vehicles that fail the inspection, dealers should not submit the inspection labor code for payment. These vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

When parts are available, a revised bulletin will be released containing all of the information needed to complete the required repair. Also included will be another labor code that's covers both the inspection and repair procedures. When the required repair has been completed, dealers should submit a warranty transaction using this labor code to close the recall and make the vehicle available for sale/delivery to a customer.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated June 29, 2016. A list of involved vehicles in dealer new inventory is attached to this message.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS