



07/25/2016

Safety Recall Communication – S48072516

FCA US LLC (“FCA US”) announced a safety recall on certain 2016 model year (DD / DF / DP) RAM Cab Chassis trucks equipped with four wheel drive.

Some of the above vehicles may have a transfer case rear output shaft that was improperly manufactured. The rear output shaft could fracture while driving. A fractured rear output shaft will result in a loss of motive power and a loss of “Park” functionality when the vehicle is operated in two wheel drive mode. The loss of “Park” functionality could cause unintended vehicle movement. This could cause a crash and/or strike bystanders near the vehicle.

Also, 144.5” wheelbase DP model trucks equipped with a one piece rear propeller shaft may experience propeller shaft separation if the transfer case rear output shaft fractures. This could cause a crash without warning while driving.

FCA US will conduct a voluntary safety recall to replace the transfer case assembly on all involved vehicles.

VINs identified as being involved in this campaign are currently live and searchable.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past. Remedy communication is estimated to be available on 08/05/2016.

Owner communication is estimated to be mailed on 08/10/2016.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC