



July 2016

TO: ALL U.S. FCA DEALERSHIPS

ATTN: DEALER PRINCIPAL, SERVICE MANAGER & PARTS MANAGER

SUBJECT: Safety Recall S42 – Center Seatbelt Bezel(s)

In an effort to provide enhanced support and communication for open campaigns, FCA and Mopar ask that you read this important announcement regarding the S42 safety recall. FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2017 model year Chrysler Pacifica vehicles.

The center seatbelt bezel(s) on about 3,616 of the above vehicles may break and trap the seatbelt in the stowed position. This could prevent the use of the seatbelt in the center third row and/or three-passenger center second row seating positions. An unbelted occupant could suffer additional injuries and/or become a projectile within the vehicle, injuring other vehicle occupants, during a crash. The third-row center seat belt bezel and the second row center seat belt bezel (if equipped) must be replaced.

Model	MY	Estimated Volumes	Total VINs	Unsold	Sold
Pacifica	2017		3,616	2,450	1,166

S42 Center Seatbelt Bezel(s) Parts Plan / Rate of Supply

- An initial allocation of parts will be distributed to dealers beginning 7/1/2016 with subsequent shipments allocated to cover the majority of units prior to parts ordering availability.
- The Seat Belt Bezel(s) (5YD63PD2AC & 5XY48PD2AC) will be on an initial order restriction of 1 piece every 7 days as additional parts supply is received and packaged.
- Please refrain from ordering incremental S42 parts inventory through the expediting Web Request process as Mopar works to procure additional parts supply. Mopar Supply Chain will automatically distribute incoming parts as they become available. Parts for the first few weeks will be coming Next Day Air direct from the packager.
- The Campaign Order Management Guide located in Recall Central is updated weekly. It will reflect when the part supply is no longer limited and the ordering restriction is removed.

Part Numbers	7/1/2016	7/6/2016	7/12/2016	7/19/2016	Total
5YD63PD2AC – 3 rd Row All Vehicles	1,280	0	1,280	1,444	4,004
5XY48PD2AC – 2 nd Row Some Vehicles	512	512	769	0	1,793

- FCA and Mopar ask that you order only for your immediate needs. The majority of affected vehicles are in unsold, in dealership inventory. The support and cooperation of everyone while we work through this is appreciated. Please ensure your dealership personnel are aware of this communication.
- For complete details, refer to the Dealer Service Instructions for S42 in DealerCONNECT. Additional information is available through the various resources in the Recall Central link, also located in DealerCONNECT.

