



*INTEROFFICE MEMORANDUM*

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To: All Lexus Area General Managers and Assistant General Managers  
From: Chuck Yaeger  
Senior Manager, Fixed Operations

**SAFETY RECALL RENOTIFICATION  
OWNER RENOTIFICATION 21R003**

Lexus conducted Safety Recall follow-up notifications to owners whose vehicles have not yet had the following Safety Recall repairs completed. Please note the following information for Area associates.

Campaigns Covered in the Renotification

Campaign	Model and Model Year	Approximate Renotification UIO	Renotification Schedule
JLL	2008-2019 LX 570; Front Seatbelt	23,400	Mid to Late March 2022
JLG	2010 GX 460 and 2011-2013 GX 460; Air Injection Pumps and Air Switching Valves	13,600	
JLF	2007-2011 GS and 2006-2014 IS; Fuel Delivery Pipe	34,000	
GLJ	2011-2012 CT200H; Curtain Shield Airbag	4,600	

Follow-Up Owner Notification Letter Mailing Date

The Campaign Follow-Up Owner Notification(s) began in Mid-March 2022. Owner notifications will be mailed over a period of several weeks consistent with parts availability.

Customer Handling and Dealership Follow-Up

Lexus encourages dealerships to follow-up with their customers by telephone to encourage them to complete these Safety Recalls. A word track has been provided in the dealer letter for this purpose. To assure a consistent and accurate description of the campaign is communicated to the customer, dealership associates are requested to refer to the specific campaign Q&A (available in TIS) to answer any specific customer questions.

*Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Owner Renotification of Non-Completed Safety Recall, Special Service or Limited Service Campaign.*

Thank you for your cooperation.

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