



Innovation that excites

NISSAN BULLETIN

Engine Room Harness Voluntary Safety Recall Campaign

Reference: PM658

Date: July 22, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

UPDATE July 22, 2016

The announcement from June 29, 2016 has been revised to include:

- o Bulletin **NTB16-069** is now available. The interim inspection procedure will be removed from ASIST.
- **Please discard earlier versions of this bulletin.**

A STOP SALE CONDITION IS IN EFFECT.

| Affected Models/Years: | Affected Population: | Dealer Inventory: | SERVICE COMM Activation date: |
|------------------------|----------------------|-------------------|-------------------------------|
| MY2016 Sentra (B17) | 1,522 | 734 | June 29, 2016 |

******* Campaign Summary *******

Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it is conducting a Voluntary Safety Recall Campaign on certain MY2016 Nissan Sentra vehicles sold in the United States to replace an engine room harness terminal pin.

Due to a supplier error that has since been corrected, one of the engine room harness terminal pins may be out of specification, potentially resulting in an inadequate electrical connection between the harness terminal and the ECU. In some cases, this condition could prevent the car from starting or cause the engine to stop running while driving. Airbag functionality is unaffected, even if the engine stops running.

Owners of potentially affected vehicles will be notified in August and asked to bring their vehicle in to an authorized Nissan retailer to have the affected engine room harness terminal pin replaced at no cost to the customer for parts and labor.

Nissan is committed to a high level of customer safety, service, and satisfaction and are working with dealers to provide an outstanding ownership experience.

IMPORTANT: It is a violation of Federal law for retailers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

******* What Dealers Should Do*******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm I.D. **PM658**
 - **New vehicles in dealer inventory can be also be identified using DCS (Sales-> Vehicle Inventory, and filter by Open Campaign).**
 - Refer to NPSB 15-460 for additional information
2. Dealers should not sell, lease, trade, rent or loan any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.

3. Dealers will repair the Engine Room Harness Open Terminal with a new harness repair kit using attached campaign repair procedure.
4. If a retailed vehicle affected by these campaign ID visits the dealer for service, the dealer should inform the customer about the recall campaign and communicate that parts may need to be ordered.
 - Dealers should contact roadside assistance for any retailed vehicles that require towing due to engine stall or no start condition related to this campaign.
 - Rental is available while parts are on order:

| EXPENSE CODE | DESCRIPTION | AMOUNT |
|--------------|----------------|-------------|
| 502 | Rental Expense | \$120 (Max) |

***** Release Schedule *****

| | |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Parts | <ul style="list-style-type: none"> • Harness Kit (240094AF0A) is no longer on restriction and may be ordered freely via normal ordering process. • Dealers may use the following parts included in the engine harness repair kit: <ul style="list-style-type: none"> ○ J-48817-230 (Terminal replacement lead) ○ J-47003-2 (solder sleeve) ○ Butyl tape |
| Repair | <ul style="list-style-type: none"> • NTB16-069 |
| Owner Notification | Nissan will begin notifying owners of all potentially affected vehicles in late July, 2016 via U.S. Mail. |

***** Dealer Responsibility *****

It is the dealer's responsibility to check Service Comm using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a safety recall?

A. Yes, a Stop Sale is in effect.

Q. What is the reason for safety recall?

A. Due to a supplier error that has since been corrected, an oversized continuity check pin was used in the engine room harness, potentially resulting in an inadequate electrical connection between the harness terminal and the ECU.

Q. What is the possible effect of the condition?

A. In some cases, this condition could prevent the car from starting or cause the engine to stop running while driving. Airbag functionality is unaffected, even if the engine stops running.

Q. What will be the corrective action for this voluntary safety recall campaign?

A. Dealers will repair the Engine Room Harness Open Terminal with a new harness repair kit.

Q. How long will the corrective action take?

A. The repair should take approximately 1 hour to complete. However, the Nissan dealer may require the vehicle for a longer period of time based upon their work schedule. This service will be provided at no cost for parts and labor.

Q. When will vehicle owners be notified?

A. Nissan will notify owners in late July 2016, asking them to bring their vehicle to an authorized Nissan dealer to have Engine Room Harness Open Terminal repaired at no cost to the customer.

Q. Are parts readily available?

A. Yes.

Q. Is my vehicle safe to drive?

A. Owners may drive the vehicle at their discretion. However, if the vehicle is subject to the recall, owners should make arrangements to have the vehicle repaired as soon as possible.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Rental is covered by the campaign while parts are on order.

| EXPENSE CODE | DESCRIPTION | |
|--------------|----------------|-------------|
| 502 | Rental Expense | \$120 (Max) |

Q. What if the customer experiences engine stall or no start condition related to this campaign? Is towing covered under the campaign?

A. Dealers should call roadside assistance for any retailed vehicles that require towing due to engine stall or no start condition. If the vehicle is no longer covered under warranty, towing is covered under the campaign:

| EXPENSE CODE | DESCRIPTION | AMOUNT |
|--------------|-------------|-------------|
| 501 | Towing | \$100 (Max) |

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The repair will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. Is there anything owners can do to mitigate the condition?

A. No.

Q. Is there any charge for the repair?

A. No, the repair will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.
For Consumer Affairs: Please ask owners to inform Consumer Affairs of the dealer where the customer would like to have the corrective action completed.

Q. What model year vehicles are involved?

A. Certain 2016 Nissan Sentra vehicles within a specific production range are affected.

Q. How many vehicles are involved in the campaign?

A. The North American Market is affected as follows:

| Region | Total |
|---------------|--------------|
| USA | 1,522 |
| TOTAL | 1,522 |

| Make/Model | Dates of Manufacture |
|----------------------|---------------------------------------|
| MY2016 Nissan Sentra | April 11, 2016 through April 26, 2016 |

Q. Are you experiencing this condition on any other Nissan (or Infiniti) models?

A. No.