



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0169

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that the hydraulic clutch system with black master cylinder part numbers 36700049B, 36700056B, 36700146 and 36700186 on certain model year 2016 Touring and Softail model motorcycles may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear or first shifted into gear.
- Models affected - FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLTRU, FLHXSE, FLSS, FLSTFBS, FXSE
- The population of affected vehicles was built July 17, 2015 through March 31, 2016 in the U.S. and September 17, 2015 through May 20, 2016 outside the U.S.

KEY DATES

- July 11 - 15: Service bulletin expected to post this week.
- July 11 - 15: Wave shipments of recall kits to begin during this week.

CONTACT

- Call 800-664-7762 and select the appropriate prompts.

July 8, 2016

Dear Dealer:

Harley-Davidson Motor Company, Inc. has decided the hydraulic clutch system with black master cylinder part numbers 36700049B, 36700056B, 36700146 and 36700186 on certain model year 2016 Touring and Softail model motorcycles (FLHTCU, FLHTCU TC, FLHTCUL, FLHTCUL TC, FLHTK, FLHTKL, FLHTP, FLHX, FLHXS, FLTRX, FLTRXS, FLTRU, FLHXSE, FLSS, FLSTFBS, FXSE) may exhibit a condition in which it may lose the ability to generate enough lift to disengage the clutch after being parked for an extended period. If this condition remains undetected it could lead to a loss of control of the vehicle when started in gear or first shifted into gear. The population of affected vehicles was built July 17, 2015 through March 31, 2016 in the U.S. and September 17, 2015 through May 20, 2016 outside the U.S.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0169) all affected motorcycles. The remedy is to first confirm that the

motorcycle is covered by this recall. If covered, perform the inspection procedure outlined in the service bulletin. If inspection confirms the motorcycle has the defect, then perform the recommended service per the service bulletin using the recall kit (Part No. 91500089). Wave shipments will begin the week of July 11, 2016. A service bulletin outlining the repair and credit procedures will also be posted the week of July 11, 2016; please reference the bulletin for a detailed description of the defect.

In the interest of the safety of our mutual customers and as required by federal law, you may sell but **not deliver** any motorcycles until the remedy is complete. **Please refer to *H-Dnet / Service Toolbox / Warranty Campaign Center*. Select “Safety Campaign Open VIN list,” then select 0169 Campaign to view the VIN list.**

In accordance with federal regulations administered by NHTSA and other appropriate market-specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0169

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)