



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: August 18, 2016

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Repair Instructions for Safety Recall 58C9 – Rear Door Child Locks
Certain 2016 MY Volkswagen CC, Golf R, Tiguan & e-Golf Vehicles

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

On August 19, 2016, Safety Recall 58C9 will be revised to include recall repair instructions (in addition to the previously released inspection procedure). Customer notification will also begin on that date.

Due to the very low expected parts replacement rate (approximately 1% or less), there will be no parts allocation.

Please refer to the revised 58C9 safety recall circular posted in Elsa and on ServiceNet for additional information.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection