



06/24/2016

New Safety Recall Advanced Communication – S44062416

FCA US LLC (“FCA US”) announced a safety recall on certain 2015 and 2016 model year (JC) Dodge Journey, (RT) Dodge Grand Caravan/Chrysler Town & Country, and (VF) RAM ProMaster vehicles equipped with a 62TE transaxle (sales code DG2).

Some of the above vehicles may experience a loss of hydraulic oil pressure in the transaxle due to an improperly manufactured transaxle oil pump. A loss of transaxle hydraulic oil pressure while driving will result in a loss of motive power and could cause a crash without warning.

FCA US will conduct a voluntary safety recall to replace the transaxle oil pump on all involved vehicles.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations
FCA US LLC