

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: August 19, 2016
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Cross Member Corrosion Safety Recall Campaign
ATIN NO. ATIN-16-SR-003-A

AFFECTED VEHICLES: Certain 2002 – 2007 Lancer, 2004 Lancer Wagon, 2003 – 2006 Lancer Evolution, 2003 – 2006 Outlander, and 2007 – 2013 V6 Outlander

PURPOSE

A recall campaign will be conducted on certain 2002 – 2007 Lancer, 2004 Lancer Wagon, 2003 – 2006 Lancer Evolution, 2003 – 2006 Outlander, and 2007 – 2013 V6 Outlander vehicles currently or ever registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin, and Washington D.C. The Recall Campaign Bulletin outlining the inspection and repair procedure will be available today on MEDIC and MDL.

The inside and outside surfaces of the front cross members used on certain vehicles, if exposed long term to snow melt water and anti-freezing agents, may corrode due to insufficient performance of the rust protection. Should significant corrosion occur over time, a lower control arm could eventually become detached resulting in loss of vehicle control and a potential collision.

On August 19, 2016, due to current, extremely limited parts availability, MMNA will be sending interim owner notification letters to all 195,045 affected owners, informing them that parts are **not available** and that they will be re-notified once an adequate number of parts become available. Additionally, the owners receiving interim letters will be informed that if they believe their vehicle's cross member exhibits excessive corrosion, they may bring their vehicle into an Authorized Mitsubishi Dealership for inspection. If a customer presents their vehicle for inspection, please follow the inspection procedures outlined in SR-16-003.

If you encounter a vehicle which has excessive cross member corrosion, but is not covered under this campaign (i.e., never registered in a salt belt state), contact your DPSM for further directions.

Anti-corrosion agent part shipments will be processed via the 'R' order type. The special tools required to perform this recall (spray gun and air regulator) shipments will be process via the 'M' order type. Both the anti-corrosion agents and specials tools will be shipped along with your scheduled stock order beginning Friday August 19, 2016. Additional orders may be placed via the MDL if necessary.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1609R), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.