

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: May 25, 2017
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: Cross Member Corrosion Safety Recall Campaign – Photo Submission to PRC
TIN NO. TIN-16-SR-003-G

AFFECTED VEHICLES: Certain 2002 – 2007 Lancer, 2004 Lancer Wagon, 2003 – 2006 Lancer Evolution, 2003 – 2006 Outlander, and 2007 – 2013 V6 Outlander

PURPOSE

Previously, MMNA requested that all cross member replacement recall claims include photos of vehicle cross members exhibiting perforation(s) posted to the Photos Required Condition (PRC) for MMNA to better understand the severity of the cross member corrosion on vehicles requiring cross member replacement. Thanks to your cooperation, MMNA now has sufficient understanding of the corrosion that requires cross member replacement. **Therefore, effective May 25, 2017, cross member replacement recall claims are no longer required to have photos posted to the PRC system.**

If you encounter a vehicle which has excessive cross member corrosion, but is not covered under this campaign (i.e., never registered in a salt belt state), you must still contact your DPSM for further directions.

Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them. When checking for applicability of this campaign (C1609R), please check for and complete any other open campaigns. Always obtain the customer’s approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.