



**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
[www.mitsubishicars.com](http://www.mitsubishicars.com)

**Date: July 21, 2016**

**To: All US and PR Mitsubishi Dealer Principals  
All US and PR Mitsubishi Dealership Service Managers  
All US and PR Mitsubishi Dealership Parts Managers**

**Subject: Upcoming Safety Recall Affecting Certain 2002 - 2007 Lancer, 2004 Lancer Wagon,  
2003 - 2006 Lancer Evolution, 2003 - 2006 Outlander, and 2007 - 2013 V6 Outlander  
Vehicles – Cross Member Corrosion**

On June 20, 2016, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2002 - 2007 Lancer, 2004 Lancer Wagon, 2003 - 2006 Lancer Evolution, 2003 - 2006 Outlander, and 2007 - 2013 V6 Outlander vehicles built from June 29, 2001 to March 11, 2013, and originally sold or ever registered in Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Wisconsin, and Washington D.C. The inside and outside surfaces of the front cross members used on these vehicles, if exposed long term to snow melt water and antifreezing agents, may corrode due to insufficient performance of the rust protection.

You will receive a formal/official dealer notification from MMNA regarding the above safety recall soon. You are receiving this advance, informal letter because NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.