

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-404  
**Date:** June 27, 2016  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0404, Meritor Steer Axle

---

**Summary:**

**Description of Defect:**

According to Meritor, the axle lot may have been improperly heat treated causing a nonconforming metallurgical microstructure. The out of spec hardness of beam FF-967 diminishes its life and may lead to fracture. Failure of beam could lead to a loss of vehicle control and a vehicle crash.

**Models/ Model Years Affected:**

Mack: Certain 2013 model Mack trucks manufactured from April 16, 2012 through May 4, 2012 with a Meritor FF967 steer axle that was manufactured from March 24, 2012 through April 11, 2012.

**Vehicle Quantities:**

Mack: 83 trucks in total (64 U.S., 19 Canada)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal June 27, 2016.
- Repair Instructions are tentatively scheduled for release no later than July 29, 2016.
- Owner Notices are scheduled to be mailed on or before July 29, 2016.

**Questions:**

Contact the Regulatory Affairs Department at [ytna.regulatoryaffairs@volvo.com](mailto:ytna.regulatoryaffairs@volvo.com) if you have questions.