

**IMPORTANT CAMPAIGN INFORMATION**

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**

Freightliner Dealers – U.S. and Canada

Western Star and Sterling Dealers – U.S. and Canada

FCCC Dealers – U.S. and Canada

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

FAX 503-745-9009

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REF #: ICI16-017

Effective: 07/01/16

Release: 07/01/16

If you have questions about this Letter, please submit your inquiry on the Web using the **WSC Link** on **DTNAConnect**

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**SUBJECT: FL711 Interim Recall Notice**

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This letter is to inform you that an Interim Recall Notice was sent to affected customers for upcoming Recall *FL711 ~ Motorhome Throttle Pedal Return*. Copy of the notice for U.S customers follow for your reference. The notices will be mailed on July 5, 2016.

**This is an informational notice only. There is no action for customer or dealers to take at this time.** If customers inquire, please let them know the Recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through [www.AccessFreightliner.com](http://www.AccessFreightliner.com) / Support / My Tickets and Submit an Inquiry from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
P.O. Box 4090  
Portland, OR 97208-4090  
800.547.0712 Phone  
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June 2016  
FL711A  
Interim Recall Notice  
NHTSA #16V-321

## IMPORTANT SAFETY RECALL This notice applies to your vehicle(s)

### Subject: Motorhome Throttle Pedal Return

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Custom Chassis motorhome chassis manufactured January 23, 2012, through July 23, 2015, with certain Williams Control throttle pedal assemblies.

On certain vehicles, when the throttle pedal is released, the pedal sensor may not return to zero, causing the engine brake not to activate as expected. The sudden loss of an engine brake without warning on a motorhome may lead to reduced brake capacity, increasing the risk of a vehicle crash.

The throttle pedal will be replaced.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Replacement parts are not yet available. A second notice will inform you when parts are available. **When you receive the second notice**, contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure