



Mercedes-Benz

Campaign No. 2016060008, July 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 205, Model Year 2016 - 2017**
Update Electrical Power Steering Control Module Software

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles has determined that on certain C-Class (205 platform) vehicles, the result of the torque sensor control calculation in the electric power steering control module might be implausible due to a software issue. In rare cases, this could lead to temporary deactivation of the electric power steering assist.

An authorized Mercedes-Benz dealer will update the electrical power steering control module software.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 17 vehicles are involved.

Order No. P-RC-2016060008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

Note:

- Use DAS/Xentry 05-06/16 with all associated patches or higher.
 - Follow the steps exactly as described in DAS/Xentry.
 - Connect battery charger (battery voltage  >12.5V).
 - Ensure all electrical consumers are switched-off.
 - In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
 - Refer to Star Diagnosis System (SDS) Best Practices Guide.
1. Update electrical power steering control module (N68) software:
Control units view ➡ Chassis ➡ Electric power steering ➡ Control unit adaptations ➡
Control unit programming.
 2. Follow on-screen instructions.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
Star Diagnosis System (SDS), Connect/disconnect (02-4762)
Update electrical power steering control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
46 941 32 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

Note

Operation Number labor times are subject to change

Modl Yr	Id Usa Vin	Status	Region	Market	AOM
2016	55SWF4KB9GU146650	I1	02	04	MICHAEL MARTIN
2016	WDDWF4KB8GR143787	F1	01	06	ERIC ERDENBERGER
2016	55SWF4KB2GU127860	I1	01	06	BRIAN MALONEY
2016	55SWF4KB5GU135791	H1	01	09	KEVIN CANTY
2016	55SWF4KB4GU136303	I1	01	03	GARRET WETTERAUW
2016	WDDWF4KB2GR150847	I1	01	02	ERIC YUNEMAN
2016	55SWF4KB5GU134639	I1	04	07	MICHAEL PUCALIK
2016	55SWF4KB4GU136527	H1	03	05	MELISSA DAWSON
2016	55SWF4KB5GU135113	H1	03	03	BRIAN DEAR
2016	55SWF4KB4GU139220	F1	01	03	MIKE WILLARD
2016	55SWF4KB8GU137566	I1	02	11	MARCEL VILLEGAS
2016	55SWF4KB2GU137496	F1	03	05	MATT BARRETT
2016	55SWF4KBXGU144440	F1	01	01	STEVE DENNIS
2016	55SWF4KB6GU140496	H1	01	04	JOHN FREUND
2016	55SWF4KB8GU140032	H1	01	04	TOM ISHLER
2016	WDDWF4KB3GR157984	I1	01	02	TED ZAWACKI
2017	WDDWJ4KB7HF332464	H1	01	02	ERIC YUNEMAN