



IMPORTANT SAFETY RECALL
TMC# RC000116

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) has decided that a safety defect exists in certain TMC motorhomes based upon notification by Freightliner Custom Chassis (FCCC) that a defect which relates to motor vehicle safety exists in certain FCCC chassis that were used to manufacture TMC motorhomes. FCCC was issued recall 16V-204 by the National Highway and Safety Administration (NHTSA) to remedy this defect. To assist FCCC and NHTSA in identifying the final vehicles manufactured, TMC is also conducting a safety recall.

It has been decided that certain TMC motorhomes subject to this recall campaign have a defective chassis with a heavier than required adjustable foot pedal. As a result, the brake activation signal on certain towed devices may not deactivate when the motorhome service brakes are released. If the brake activation signal to a towed device remains active when the motorhome service brakes are released, the brakes on a towed device might remain engaged depending on the brake configuration of the trailer. A towed device with incorrectly operating brakes could increase the risk of a crash.

Owners should be directed to take their motorhome to an authorized FCCC dealer to have the repair completed.

Dealers that have stock units impacted by this recall will have a list of affected units attached to this recall bulletin. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the retail notification letter. Owners were instructed to contact FCCC at 1-800-547-0712 to have their vehicles serviced. If you have questions concerning this recall, you can also contact FCCC at that same number. If you still have questions, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

James Crosley
Director of Customer Service

Re: NHTSA Recall No. 16V-437
TC Recall No. 2016-296