



IMPORTANT SAFETY RECALL INFORMATION

December, 2016

Dear Maserati Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act (in the US) and the Motor Vehicle Safety Act (in Canada).

Maserati S.p.A. has determined that a defect that relates to motor vehicle safety exists in model year 2014 Maserati Quattroporte and Ghibli vehicles.

Maserati S.p.A. and MNA have determined that the above described vehicles were manufactured with a transmission gear shift lever which may be counter intuitive and may mislead drivers in believing their vehicle is in the Park position when actually the vehicle's transmission is in a drive gear. If the vehicle operator attempts to exit the vehicle, while believing the vehicle is in Park (when the vehicle is actually in a drive gear), serious injury can result. However, the vehicle is equipped with a door ajar warning chime and warning content within the vehicle's instrument cluster assembly to alert the vehicle operator that the vehicle is not in Park. In addition, the Owner's Manual provides the following instructions: "Before leaving the vehicle, make sure that the parking brake is fully applied and place the shift lever in the P (Park) position."

The remedy is a complete vehicle software re-flashing event, and the installation of a new driver's side door lock mechanism, that will be performed free of charge to the vehicle owner. The internal number we have assigned to this action is recall 307.

Maserati will have the new software and door lock mechanism available by the time our affected customers receive their recall notification. All customers for whom this remedy is required, and our dealers, will receive notification of the remedy campaign by the end of December 2016.

Continued on next page



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We will of course reimburse you for the parts and the labor necessary to carry out this recall campaign.

Maserati dealers must ensure recalls are completed after having been notified by Maserati North America, Inc. (MNA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended (or in the case of Canadian vehicles, Motor Vehicle Safety Act S.C. 1993, as amended), if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

The **Safety Act** also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to vehicles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA.** Please follow the specific instructions provided by MNA on the return or disposition of the parts.

Obviously, if you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary repairs on the vehicle. If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Daniel Doku
Manager, Certification & Compliance Department