

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Export Distributors

Daimler Trucks North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI18-002  
Effective: 01/01/2018  
Release: 01/05/2018

**SUBJECT: Takata Recalls – Dealer Incentive Extended**

This letter is to update you regarding the dealer incentive for the Takata airbag recalls on Sterling Bullet vehicles, **FL684** and **FL714**. Note, revised bulletins will **not** be published.

**The additional incentive of \$500 per claim for FL684 and FL714 is extended through March 31, 2018 (the previous expiration was December 31, 2017). All other incentives also remain in effect.**

The list of affected vehicles with available contact information is still available on DTNAConnect (see ICI17-029) to assist dealers in locating vehicles in their area. **An Excel spreadsheet version is available upon request. Please submit a WSC inquiry and the file will be attached in reply.**

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*