



Date: August 3, 2016
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager,
General Manager
From: Audi Customer Protection
Subject: Upcoming Safety Recall 60C3 – Sunroof Glass Adhesive

We would like to inform you of an upcoming safety recall. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection



Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Safety Recall	
SAGA CODE	60C3	
MARKET(S)	United States and Canada	
AFFECTED VEHICLES	USA: 2007-2009 MY Audi A8/S8 Canada: 2008-2009 MY Audi A8/S8	
TOPIC	Sunroof Glass Adhesive	
PROBLEM DESCRIPTION	On certain vehicles, the glass panel of the sunroof may not have been properly bonded to the sunroof frame. This could allow the glass panel to separate from the vehicle while driving, creating a road hazard which could increase the risk of a crash causing injury and/or damage to property.	
CORRECTIVE ACTION	Apply additional adhesive between the sunroof frame and glass panel.	
CUSTOMER NOTIFICATION DATE	August 2016	
ELSA VISIBILITY DATE	On or about August 4, 2016	
OMD Web VISIBILITY DATE	On or about August 4, 2016	
VEHICLE COUNT	TOTAL AFFECTED	USA: 536 CANADA: 7
APPROXIMATE REPAIR TIME	Repair time - Up to 100 TU Dealers must also allow an additional three (3) hours for adhesive to cure	
PARTS REQUIRED	See campaign circular for parts information	
EXPIRATION DATE	NONE	
ADDITIONAL INFORMATION	IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS <u>New Vehicles in Dealer Inventory:</u> It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. <u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.	